



A GUIDE FOR YOU AND YOUR FAMILY

Planning a move with your support team

Keep this guide after your conversation with a healthcare professional. Take it to a visit and use it to note what you would like to ask.

1. Start with what matters to you

Talk with your social worker about your preferred location, daily routines, cultural needs and the people you want involved. Write down the questions you would like answered during a visit.

2. Understand the options and costs

Ask about your assessment status, suitable local homes, what fees include and possible funding. A needs assessment helps establish the level of care and services you need. Confirm your own funding arrangements with the relevant service.

3. Make a practical plan

Agree who will help with visits, transport, belongings and communication. Confirm that the home can meet your needs and has accepted the placement before finalising moving arrangements.

Call a local Promisia care team

LOCATION	CARE TEAM	PHONE
Feilding	Ranfurly Manor	06 323 5050
Feilding	Nelson Street	06 280 4839
Christchurch	Aldwins House	03 242 0180
Christchurch	Chatswood	03 332 7323
Cromwell	Golden View Care	03 928 6015
Cromwell	Ripponburn	03 445 0021

Your questions for the visit

A conversation or visit does not confirm admission. Confirm care suitability, availability and fees directly with the home.

Further guidance: [NZ Government: starting residential care](#)